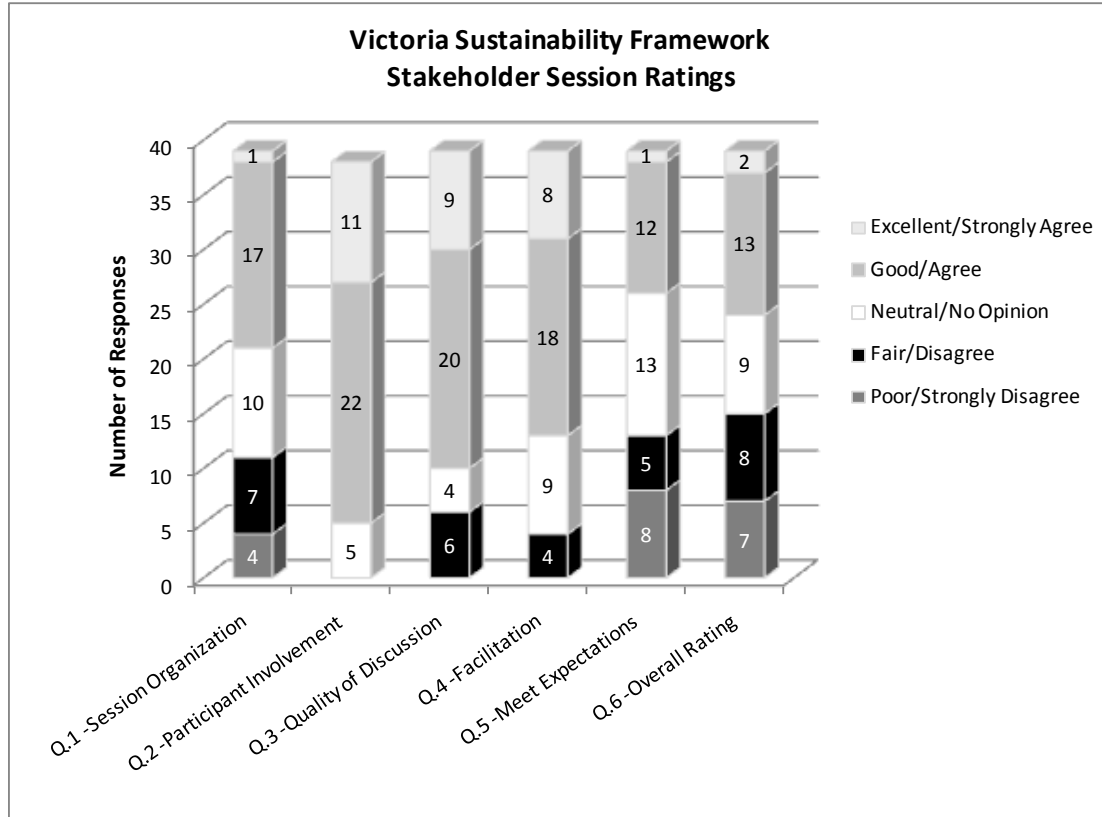


Summary of Feedback

Stakeholder Session

Average Session Ratings:

39 participants provided session ratings. The session responses were as follow:



The majority of respondents responded as follow:

How would rate the organization of this session? *GOOD/AGREE*

How would rate the level of involvement of the participants in the session. *GOOD/AGREE*

How would you rate the quality of the table discussion that you had at your tables? *GOOD/AGREE*

Were the presenters and facilitators helpful in guiding the group through the exercises? *GOOD/AGREE*

Did the session meet your expectations? *NEUTRAL to GOOD/AGREE*

Overall, please rate today's meeting *GOOD/AGREE*

Overview of Comments

- Several participants commented that they wanted to be involved at the earlier stages of the process
- Several participants noted that they wanted the expertise in the room to have been better accessed
- Participants needed more explanation: There was some confusion around the process, why we were prioritizing; why climate change was not included;
- Participants wanted to discuss the issues in more detail, several suggested using the Task Force model to delve deeper into the issues.

Raw Comments

- Concerned all that was recorded were the stickers and not the discussion
- Glad to know we are working on these topic areas
- Unhappy with the rating system, ability to close the gap criteria, felt goal levels and jurisdictions and interconnections between goals was mixed up
- A lot of learning in a short time, applaud attempt to set priorities
- More background or clearer process to avoid participants to derail the process
- Felt manipulated to validate a process where many of the key decisions had already been made
- Check out sustainable San Francisco
- There needs to be a clearly stated upfront statement of umbrella issues that permeate every theme: climate change, sustainable food supply, energy alternatives...
- We needed to continually reinforce that the process was about identifying priorities not eliminating goals – people were worried a key issue was going to get thrown out.
- GHG emissions should be integrated into measuring all city actions: food, housing, transportation, economy
- Unfortunate that the facilitators had to defend the value of the process – ground rules for engaging the group could have helped
- Hard to hear/give everyone an opportunity to speak but you managed a diverse and often charged group in a gentle way

- Not sure if there was equal representation for all themes; a valiant effort to tackle a complex process (public input to prioritize goals) but need more time and a different format; happy to be here and did enjoy it
- Hard to hear
- Is the city sourcing 'vital signs' as an indicator of public participation and priorities
- Would have benefited from more context upfront to let people know the rationale of the process
- Lots of organization but no buy-in to the framework
- Maybe consider having overarching principles, if possible with targets
- "Thank you for the invitation to be part of the decision making – BRAVO! I hope this open forum process will be available in the future."
- We need Task Forces rather than this process
- There should have been more public consultation before we reached this point – key components were missing and certain issues were ignored; time slots were too short – the workshop would have been more effective with a smaller group
- This process lacked buy-in from the participants – not an effective session – people working within the limited category constraints; we were rushed through and asked to generalize responses without fully considering an issue; it would have been nice to introduce ourselves to our table mates, egg timers and triangle were annoying
- Not enough taking notes on table discussions
- More time on purpose overall – some see this as only influencing City of Victoria priorities; think that more prework-acknowledging differences exists would have been helpful; perhaps the groups was too diverse – maybe subset groups would have been helpful; mini task forces ideas should have been used to access expertise; wonder about community partners missing
- Asked us to vote on motherhood issues and make artificial judgements; dotmocracy should not have been used; the critical missing piece is indicators, and measurable goals that council can adopt; sustainability has gotten lost here
- More use of flip charts; introduce ourselves; more measurable indicators; use data from City's previous studies
- Basic premise was flawed; lots of wisdom/community innovators here – not used well

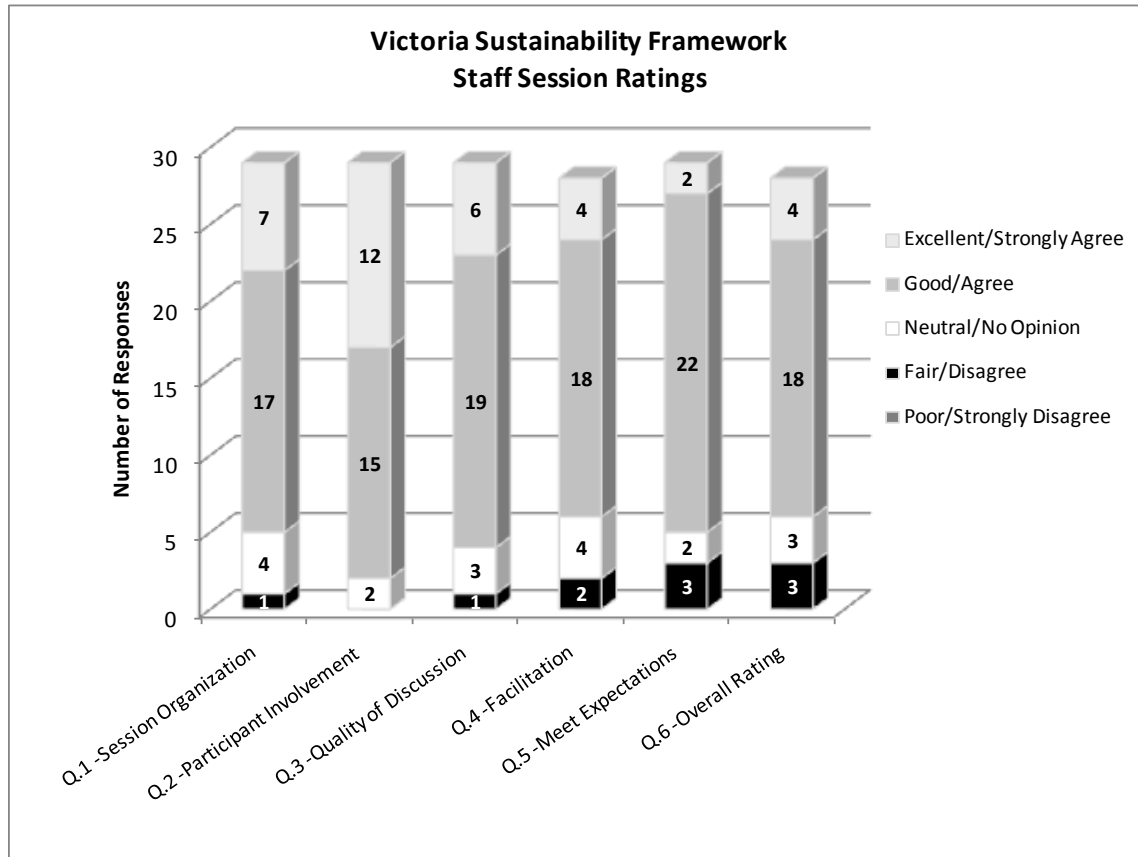
- Goal statements are too vague to be effectively discussed, evaluated and moved on with.; the process of the workshop was far more complicated than necessary; These are the sustainability Issues and addressed as primary objectives:
 - Climate change
 - Poverty
 - Land use planning and development
 - MSW
 - Local Food production
- I don't understand why we are trying to invent the wheel again - get on with it and stop talking about it!
- No information on time frames, next steps, no evaluation criteria for the success of the project. Process only – not good enough.
- Keep it up! Please keep bringing us to the table
- The challenge is to focus – focus on those gaps where returns are optimized
- The quality of involvement was poor b/c of how the workshop was structured – the expertise of the group was not accessed; the framework is not built on sustainability principles as far as I can determine. Instead it's based on areas of the City's responsibilities with an overlay of sustainability – I recommend that the City looks at other cities that been successful in reaching their sustainability goals and determine best practices. – Look at Santa Monica.
- The City needs to consult local experts that this knowledge – Set up task forces just as Whistler had done.
- Given the importance of the issue we need to dedicate appropriate time to think about the various options; Need to hear the outcome from consultation
- Community consultation in this fashion should have been done much earlier; time to discuss the 8 priorities was far too limited; priority setting was not helpful as would have been a session on defining goals – not helpful to compare; indicators need work – review of material covered just the tip of the iceberg; more clarity and context of process, city's plans should have been provided at the beginning of the session
- Hard to hear; more intro at the beginning to address the issue of climate change being inherent to the sustainability discussion
- Did the participants represent a fair balance? Some of the process was too simplistic: when we identified the most important themes through a vote, we weren't really told what we were voting for. – The most important? The most achievable? This may have been explained but the coordinator began before we agreed to I missed much of what she said.

- Lack of big picture clarity throughout the morning – participants kept on getting lost in the process – a less complex process and greater clarity re: what are we doing, why where are we.
- Key to integrate some of the topics – many overlap – solution and actions can help achieve multiple goals; I can't believe climate change was not included – very short sighted and unsustainable
- Careful in giving the radicalized folk a forum
- The process focused too much on prioritization. There was a lack of open-ended input or brainstorming solutions
- Several important indicators have not been included; fear that approach is not going to lead to the best framework; dot and votes are not the way to determine a framework; people asking to choose between areas when even the goals definition may be either vague or not agreeable
- Bad tourism impacts on a community, good tourism engages a community
- The discussions were dominated by a couple of people.

Staff Session

Average Session Ratings:

29 participants provided session ratings. The session responses were as follow:



The majority of respondents responded as follow:

How would rate the organization of this session? *GOOD/AGREE*

How would rate the level of involvement of the participants in the session. *GOOD/AGREE to EXCELLENT*

How would you rate the quality of the table discussion that you had at your tables? *GOOD/AGREE*

Were the presenters and facilitators helpful in guiding the group through the exercises? *GOOD/AGREE*

Did the session meet your expectations? *GOOD/AGREE*

Overall, please rate today's meeting. *GOOD/AGREE*

Overview of Comments

- Some confusion in the dividing line between corporate and community
- More clarity needed on the task

Raw Comments

- Good discussion. Needed some clarity around the definitions of the goals.
- Input from 'regular' staff would be helpful
- I'm not sure that the participants were representative of the corporation
- Well prepared, made sense
- Concerned about difference between tables with overall rankings – which influenced what went on the final HOT wall
- More time needed to identify corporate focus since there was a blurr between the community and corporate levels.
- Need to merge response and recovery and proactive prep – confusing split
- Think we were losing the sustainability filter – it became a discussion of a bunch of projects vs. Links to vision for the future sustainable community.
- Confusion between corporate vs. community – need to rethink strategy around this area
- More clarity needed on the themes at the beginning to minimize any potential confusion/misunderstanding of the theme, otherwise, great job!! Thanks!!
- Not sure if this type of session will actually result in a plan that comes forth with action items – seems a bit high level to really hit the road burning rubber
- Good mix of discussion – limited presentation. Still some confusion re corporate and community distinction – corporate only internal focus.
- Much better or relevant than previous sessions
- Better clarification of task, i.e. the view of the issue was to be seen only as a city not the community
- Thought some of the instructions were not as clear to all
- Excellent discussion, could use more quantitative metrics for purposes of comparison between goals

- The facilitators were good. The problem was we were asked to provide info on issues we weren't necessarily 'fully' informed on.
- It would have better to hammer out corporate vs community
- Some topics were not clearly explained – may have affected outcomes
- Not sure how much it will change anything
- A good productive use of staff time. An opportunity to share very topical information about the key issues of our times
- The complexity of this framework continues to add to the frustration and lack of clarity in the sessions. In the future, it would be better to create these 2 frameworks separately. Still it's been a good opportunity to meet with other staff and get some creative juices flowing.
- Voting was difficult to assess as the subjects, although narrowed down were still too large in scope
- Seemed to be some confusion on criteria and terminology. Seemed a bit confused