



City Launches New ConnectVictoria App

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For Immediate Release

VICTORIA, BC — Today the City of Victoria launched ConnectVictoria, a smartphone app available for both iOS and Android.

Local start-up mobile app development firm FreshWorks Studio created the app using modern design and clean, easy to navigate functionality.

“It’s been thrilling to work with FreshWorks, a local developer in our tech sector to develop the ConnectVictoria app,” said Mayor Lisa Helps. “ConnectVictoria will make it easier for residents and business owners to give the city feedback and enable the city to be more proactive and responsive to concerns and issues as they arise.”

The app was created to take online connection points on the City’s website and to provide them in an easily accessible mobile app. ConnectVictoria will allow residents to search for jobs, latest news, media releases, events, contact information and submit a service request through their mobile device.

The service request function will allow residents to report potholes, street light outages and other issues right from the app. Residents can take a picture of the issue, pinpoint it on a map, and submit directly to staff from their phone.

The app can be found in the iTunes or Google Play app stores under the name ConnectVictoria.

[Direct link to iOS version](#)

[Direct link to Android version](#)

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