

# Parking – What You Need to Know

The City of Victoria operates five parkades, three surface parking lots, and has nearly 2,000 on-street spaces to choose from. We also oversee residential parking zones.

## City of Victoria Parkades

City parkades are open 24 hours, offer 24/7 on-site security and are conveniently located within two blocks of all downtown attractions. While some daily parking can be accommodated, City parkades are primarily for short-term parking for shoppers and visitors. (SEE MAP ON THE REVERSE.)

## Did You Know?

- Lower levels are signed for three-hour maximum parking, Monday to Friday
- Payment options: *ParkVictoria* app or cash or credit card at a pay station
- City parkades offer electric vehicle parking stations, electric bike charging stations, and free-covered bike parking.
- Car Share program is encouraged; one space per parkade.
- Designated parking spaces are located near elevators for people with disabilities and for parents with young children.
- All five parkades have LED counters to indicate space availability.
- To request a parkade security guard



accompany you to your vehicle, call **SafeWalk** at **250.686.3715**.

## Online Parking Map

There are 11,000 City-run and private parking spaces in downtown Victoria. Learn more at [downtownvictoria.ca/parking](https://downtownvictoria.ca/parking).

## City Parkade Rates

### Pay by Space Parkade Rates

Monday – Saturday 9 a.m. – 6 p.m.  
\$2/hr, payable in 15-minute increments.  
Free evenings 6 p.m. – 9 a.m. and all day  
Sundays and holidays.

Spring and summer 2021 all parkades rates will be transitioning to the pay by space system. Learn more [victoria.ca/parkades](https://victoria.ca/parkades).

## Surface Parking Lots

**Wharf Street Lot** (900 Wharf Street)  
\$2 per hour; \$12 day rate;  
5-day maximum

**Royal Theatre Lot** (820 Courtney Street)  
\$2 per hour; \$12 day rate;  
5-day maximum

**Royal Athletic Park Lot** (940 Caledonia Street)  
\$1 per hour; \$5 day rate;  
3-day maximum  
(SEE MAP ON THE REVERSE.)

## Parking Review

Parking tickets can be reviewed at City Hall weekdays from 8 a.m. – 4:30 p.m. or online at [victoria.ca/parkingreview](https://victoria.ca/parkingreview).

## Residential Parking Zones

Residential parking zones ensure that Victoria residents have access to on-street parking on their block. Only residents and their visitors or contractors working on the residence that fronts the residential parking zone may park there. Parking tickets are issued on a complaint basis.

To park in a residential parking zone, a resident is required to have their vehicle licence plate number on file with City of Victoria Parking Services.

- P<sub>1</sub> Bastion Square Parkade**  
575 Yates Street
  - P<sub>2</sub> Broughton Street Parkade**  
(BELOW CENTRAL LIBRARY)  
745 Broughton Street
  - P<sub>3</sub> Centennial Square Parkade**  
645 Fisgard Street
  - P<sub>4</sub> Johnson Street Parkade**  
750 Johnson Street
  - P<sub>5</sub> View Street Parkade**  
743 View Street
- SEE THE MAP ON THE REVERSE FOR PARKADE LOCATIONS.



## ParkVictoria App

You can pay for on-street and parkade parking on your smart phone or tablet with the City's *ParkVictoria* app. Download it for free from the App Store or Google Play. *ParkVictoria* sends you alerts when your parking time is running out, adds time remotely and refunds unused time.

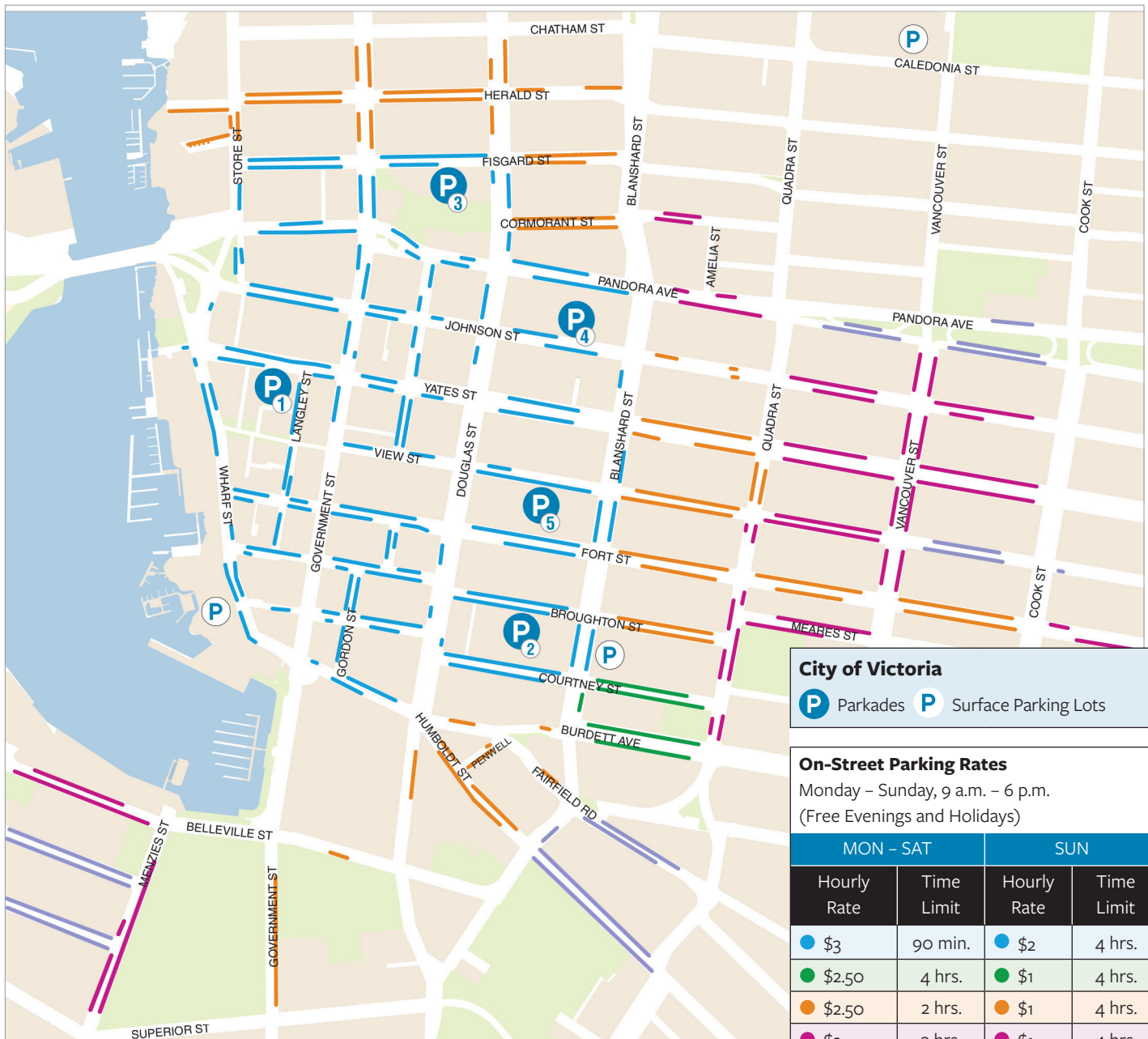


## How can we help you?

**City of Victoria Parking Services**  
250.361.0260  
[parkingservices@victoria.ca](mailto:parkingservices@victoria.ca)

**File a ticket review**  
[parkingservices@victoria.ca](mailto:parkingservices@victoria.ca)  
or visit [victoria.ca/parkingreview](https://victoria.ca/parkingreview)

1 Centennial Square  
Victoria, BC V8W 1P6  
[victoria.ca/parking](https://victoria.ca/parking)



## On-Street Parking

The City offers variable rate zones with time limits ranging from 90 minutes to 24 hours. You pay less for longer the farther you park from downtown.

### Did You Know?

- On-street metered parking is in effect DAILY 9 a.m. – 6 p.m.
- Sunday on-street metered parking is a four-hour limit with reduced rates (\$2 per hour in a 90-minute zone or \$1 hour in other areas).
- On-street parking is free evenings from 6 p.m. – 9 a.m. and all day on holidays.
- When parked at single-head meters on Sundays, pay at pay station or with *ParkVictoria* app for Sunday rates and time limit.
- When paying at a pay station you need to know your parking space number.
- **Payment options:** cash or credit card or *ParkVictoria* app.
- The City Parking Card is \$10 and can be pre-loaded at City Hall in \$25 increments, weekdays from 8 a.m. – 4:30 p.m.
- You can transfer your City Parking Card balance to your *ParkVictoria* “wallet” account.
- You can buy more time for your parking space at any pay station or with the *ParkVictoria* app within your parking zone, but only up to the maximum time limit.
- If you reach your maximum time limit, you will need to move your vehicle to the next block.
- Save yourself a trip to City Hall and pay a parking ticket online at [victoria.ca/payments](http://victoria.ca/payments).
- Streets with limited time zones primarily used by commuters are being evaluated to make some of them all-day paid parking to provide more long-term parking spaces downtown.