Temporary Sheltering in Parks

Regulations
Temporary sheltering in parks is permitted under the Parks Regulation Bylaw. Please follow the rules below.

No sheltering in:
- Environmentally sensitive areas
- Playgrounds
- Sports fields
- Community gardens/horticultural areas
- Footpaths/roads
- Cemeteries
- Medians/boulevards

For safety and bylaw compliance, shelters must be:
- No bigger than nine square metres
- Spaced four metres apart
- Four metres from no-shelter areas
- Eight metres from playgrounds
- 50 metres from school property

For safety, environmental protection and bylaw compliance, please do not:
- Locate shelters directly under trees and branches
- Attach shelters to trees, plants, benches, lamp posts or other structures
- Possess gas-fired appliances and combustibles
- Remove tree branches or use City property to construct shelters

Thank you for your compliance. If these rules are not followed, structures may be required to be taken down or moved.

FOR MORE INFORMATION:
T 250.361.0215
E bylawservices@victoria.ca
1 CENTENNIAL SQUARE
VICTORIA, BC V8W 1P6
victoria.ca
Shelters and Services

- **Our Place Society**
  919 Pandora Avenue, 250.388.7112
  - Mat program, washrooms, food, showers, storage

- **Rock Bay Landing**
  535 Ellice Street, 250.383.1951
  - Shelter beds, showers (9-11 a.m., 1-3 p.m. daily)

- **Salvation Army Addiction Recovery**
  525 Johnson Street, 250.384.3396
  - Shelter beds, community meals (12:45-1:45 p.m. Mon-Fri)

- **Sandy Merriman House for Women**
  809 Burdett Avenue, 250.480.1408
  - Shelter beds. Residents will have access to showers, washrooms, laundry and food

- **Mustard Seed Street Church & Food Bank**
  826 Cormorant Street, 250.386.2220
  - Food hampers (10 a.m.-1 p.m. Mon-Fri), lunch (12 p.m. Mon-Fri), clothing, portable toilet

Laundry

- Costs vary by location.
- **Prestine Drycleaners and Laundromat**
  255 Menzies Street, 250.386.2220

PEERS Night Outreach
250.744.0171 RV parked nightly
Pembroke St. 7:15-8:45 p.m.
Rock Bay 9:15 p.m.-10:30 p.m.

Pandora Clinic – OAT (Opioid Agonist Therapy) treatment
922 Pandora Avenue, 250.294.6714

Rock Bay Landing Overdose Prevention Unit (OPU)
535 Ellice Street, 250.383.1951

SOLID Outreach
1056 North Park Street, 250.298.9497

The Harbour
941 Pandora Avenue, 250.386.2220

Crisis Support
Vancouver Island Crisis Line
Call: 1888.494.3888.
24-hour crisis line
Text: 250.800.3806 from mobile phone

Costs vary by location.

Prestine Drycleaners and Laundromat
255 Menzies Street, 250.386.2220

Indigenous Harm Reduction Team (iHeart)
indigenousharmreductionteam@gmail.com

Harm Reduction

- **AVI Health and Community Services**
  773 Johnson Street, Call/text: 250.896.AVIX (2849)

Daily Dose Society
250.800.0569